

Prospect Road Community Centre Members Tolerance Policy

The Prospect Road Community Centre (PRCC) is dedicated to maintaining and fostering a safe and respectful environment. The PRCC **Members Tolerance Policy** will be used to enforce this commitment and demonstrates a zero-tolerance approach to behavior which violates members and visitors safety and wellbeing. The Policy will be applied to all persons at the Centre, or on Centre property, regardless of membership status, including visitors.

Behavior Expectations

While visiting/working in the PRCC the following behavior expectations will always be enforced to maximize safety and wellbeing for all who are in the building:

- Walk at all times.
- Keep hands/feet to yourself.
- Use manners and be respectful.
- No yelling or excessive noise in public areas and rooms.
- No bouncing balls or playing any sports in public areas.
- Respect others/property.
- No swearing.
- No food or drinks at computers.
- No smoking/vaping except for in the designated area outside.
- Scent free.

Warnings

If the **BEHAVIOR EXPECTATIONS** laid out above cannot be met, the following actions may be enforced by Management and or staff members of the PRCC:

Warning – An explanation of the behavior will be provided as a first warning and any further warnings will result in:

First Action - The person(s) will be asked to leave the building, unable to return for the remainder of day.

Second Action - If an individual has previously been asked to leave the building during that week, and the behavior continues upon return - the individual will be asked to leave the building immediately and will not be allowed to return for the remainder of the week.

When warnings/actions need to be taken they will be issued out on a case-by-case basis as to what the severity will be.

Immediate removal

The following will be cause for immediate removal from the PRCC without warning and could result in RCMP involvement:

Fighting or aggressive behavior

Smoking/vaping

Excessive swearing around children/members

Any actions that fall under the **Workplace Violence Prevention policy**

Vandalism or any type of destruction/mutilation/ to PRCC property

In a situation the RCMP are called, or severity of behavior results in immediate removal from the PRCC, a possible banning from the Centre for an extended period will occur. Length of time will be at discretion of management.